

Introducer Partner Service Agreement



About The Insurance Room

We are independent specialist Protection Brokers.
Established in 2001, we have arranged thousands of policies for all types of clients.
Our Head Office is based in Berkshire, covering the whole of the UK.

The Financial Conduct Authority regulate us under reference: 573718.

Our Commitment to you

An initial attempt will be made to contact your clients within 3 working hours of the lead being received. As a minimum, all leads will be phoned twice, and followed up with an email if we fail to make contact.

You will have access to our Protection Specialists between 9.00am and 6:00pm weekdays and 9:00am to 2:00pm on Saturdays.

Our Protection Specialist will provide regular feedback on all leads via email or verbally if you prefer.

Our Protection Specialist will present themselves in appropriate business dress when meeting with your clients.

The Insurance Room staff will follow any rules and appropriate codes of conduct which apply to your company.

The Insurance Room will provide a "No Cross-Sale Agreement" confirming no attempt will be made to sell on any other products to your clients, other than those agreed.

All our Protection Specialists have sales targets, which are reviewed weekly.

You will always have reasonable access to the case progression for your clients, within GDPR rules.

Commission will be paid to you monthly, accompanied by a detailed statement.

Our Commitment to your Clients

The Insurance Room will research 100's of products from regular and niche protection providers to find the best policy to suit your client's needs.

We are experts in all types of protection specialising in pre-existing medical conditions, high risk occupations and hazards pursuits.

When your client is ready to proceed, we will apply for the cover on their behalf and assign a Personal Administrator to see the case through.

Clients are kept informed with regular feedback on the progression of their application and all calls are returned the same day.

To find out a little more about the service we supply check out our [Google reviews](#).



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Your knowledge and expertise means I'm confident my clients are getting the best advice and you are achieving the right outcomes for them.

You stand out in my mind in terms of communication and getting the job done, so rare in this world! Thank you!

- Amy | Mortgage Broker

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